

Rishi Raghu

Product Designer & Engineer

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rishiraghu.com



Experience

Chartbeat

Frontend / Design Intern | Jun - Aug 2023 | New York, NY (Remote)

- Migrated and shipped **four UI components** to Chartbeat's updated **design system** using Figma, Storybook, and ReactJS. Reduced frontend code redundancy by **63%**
- **Earned runner-up** at Chartbeat's internal hackathon for building a conversational AI Slackbot, that generates tailored explanations from company docs to assist product teams
- Identified and patched **three user-facing bugs**, which resolved page crashes on responsive screens, and data inaccuracies on product dashboard. Reduced sprint issue tickets by **25%**
- Collaborated across **two product teams**; aligned with designers and engineers on **unit, integration, and QA testing** of design system components using Jenkins

Ernst and Young

Technology / UX Consulting Intern | Aug - Sep 2021 | New Delhi, India (Remote)

- **Designed and prototyped** a product proof-of-concept web app for project DIKSHA
- Conducted **user research**, market analysis, and competitor benchmarking on ed tech products. Audited existing gaps and trends in the ed tech market and defined **four solution areas** for future exploration
- Aligned with managers and engineers to **develop product strategy**; contributed to PRDs and engineering documentation to guide project implementation

Ambher Fashion Pvt. Ltd.

UX Design Intern | Jun - Aug 2021 | Vellore, India (Remote)

- Owned high-impact projects in **two teams**. Initiated **design strategy**, created personas and wireframes, and conducted customer journey mapping for initial launch website and portal
- Coordinated with key stakeholders, including organizational leaders and customer representatives, to **develop product vision**, and advocated for strategic direction
- Delivered high-fidelity **visual designs and prototypes** using Figma and closely **collaborated with developers** to guide web and mobile implementation

Paycrunch

UX Engineering Intern | Dec 2020 - Feb 2021 | Bangalore, India (Remote)

- Partnered with product and design team to revamp complete **product workflow and UX** of Paycrunch's web and mobile (Android / iOS) platforms
- Spearheaded front-end development as the sole developer; transformed **designs into live-coded versions** using Figma, ReactJS, GSAP, and SCSS
- Combined efforts with marketing team on communication and **content design** strategies for **user accessibility support** and customer documentation

Education

Northeastern University

Boston, MA | May 2024

Masters of Science in Information Systems GPA: 3.80/4.0

Vellore Institute of Technology

Vellore, India | Jun 2022

Bachelor of Technology in Computer Science and Engineering

Skills

Design

User research
Wireframing
Information architecture
Journey mapping
Design systems
Design prototyping
UI design
Data visualization
Usability testing

Tools

Figma
Adobe Creative Suite
InVision
Framer
Prototipe
Storybook
Webpack / Gulp / Grunt
AWS / Google Cloud
Git / GitHub

Code

HTML / CSS / SCSS
Javascript / Typescript
React / NextJS / Angular
React Native
Bootstrap / Material UI
Django / NodeJS
GSAP / Lenis

Development

UI Development
Mobile / Web Development
RESTful APIs
Headless CMS
Responsive Design
Web Analytics
CI/CD
UI Testing

Awards

Information Systems Award,
MGEN Student Awards,
2024, Northeastern
University